



DuPont Teflon® Advanced Lifetime Warranty Program



Offered in Partnership with
Lappin's Cleaning Service

W6860 Industrial Blvd. in Onalaska

(608) 784-1500

Terms and Conditions of Warranty

DuPont Teflon® Advanced carpet protection must be applied to carpets a minimum of one (1) time per year by Lappin's Cleaning Service.

Lappin's Cleaning Service must clean carpets once a year. No other companies/cleaning methods are permissible.

Lappin's Cleaning Service will incorporate their grading system with all carpet cleanings (LGS)

Carpets To Go will furnish initial warranty handling, and Lappin's Cleaning Service will monitor subsequent cleaning/questions/issues.

First professional spot treatment by Lappin's Cleaning Service is free of charge. Any subsequent cleanings shall be charged accordingly to Lappin's rates. Notification of any stains/spotting issues must be brought to Lappin's attention within twenty-four (24) hours.

In the event stains/spots do not come out of treated carpeting, Lappin's Cleaning Service will issue a refund of the pro-rated per square foot area that is affected. Lappin's will handle all requests/claims made.

Damage from neglect is not covered under warranty. Any questions concerning this topic should be brought up to Lappin's Cleaning Service.

Initial cost of warranty program is \$2/yd of carpeting to be treated. Any discounts/promotions approved by sales associate must be documented and signed below.

I have read the above information and agree to the stated terms and conditions:

Customer

Date

Address

Sales Associate